

Shamrock Service Guarantee

Cleary Building Corp. is committed to making each building experience a memorable and pleasurable process for all its Customers. We offer you our Shamrock Service Guarantee to ensure your project runs smoothly, on time and with the quality you deserve. We are an employee based company with full time Sales Specialists and professional crews to service all your needs from contact through completion and beyond.

From the very start of your project you can expect our full attention to your building project. We begin by contacting you promptly after receiving your request for information about Cleary Building Corp. Your Cleary Sales Specialist will set an appointment to meet with you at the building site. We will listen to you so we fully understand the vision you have of your building. We will offer ideas on how to improve the functionality of your building and find ways to offer better value. Your Cleary Sales Specialist will be there every step of the way, from delivering plans to helping with the permit process.

From the date the contract is signed until the project is on the shipping schedule, your Sales Specialist will be in contact with you on the progress of your building. Once the project is on the shipping schedule, your Sales Specialist will contact you and give you a tentative week of shipping.

Your Cleary Sales Specialist will be on site during construction when possible to verify floor plans and confirm quality and your expectations with the foreman. The Sales Specialist will then update you every couple of days regarding the progress of the crew.

As the project nears completion, your Cleary Sales Specialist will schedule a walk through. We will ensure operational function of all the doors and/or windows and make sure that everything is built to Cleary standards. Any needed adjustments or modifications will be resolved quickly.

The Shamrock Service Guarantee extends beyond completion of the building. Your Cleary Sales Specialist will be in contact with you one month and three months after completion to make sure that your building is performing as advertised and to discuss any possible future building projects. In the event that a concern arises, call the branch and all calls will be responded to promptly.

Our mission is to give you a quality product with the highest level of Customer service achievable. The Shamrock Service Guarantee is our promise to our Clients that at Cleary Building Corp., Customer service goes beyond signing a contract and collecting a check. Customer service means being with you every step of the way and making sure that our commitment to you has not just been met, but exceeded. Cleary Building Corp. thanks you for the opportunity to serve you!!!